



State Authorization – For Online Students from States Other Than California

The U.S. Department of Education requires that any U.S. college or university offering online or distance programs to citizens in a state where it is not physically located to meet those other states' requirements to legally offer postsecondary, online education to their residents. The regulations for authorization vary from state to state.

ALU, located in California, is pursuing authorization from many states and can currently offer online programs to students residing in the following U.S. states and territories either through licensure, authorization, or exemption (no “Physical Presence”):

Alaska Commission on Postsecondary Education - Exempt
Arizona State Board for Private Postsecondary Education - Exempt
California Bureau for Private Postsecondary Education – Authorized
Colorado Department of Higher Education, Commission on Higher Education - Exempt
Connecticut Office of Higher Education - Exempt
Delaware Department of Education - Exempt
Florida Commission for Independent Education - Exempt
Georgia Nonpublic Postsecondary Education Commission – Exempt. **As of 6/30/2017, we are no longer exempt and will not be accepting any new or returning students from GA**
Hawaii Postsecondary Education Authorization Program - Exempt
Idaho State Board of Education - Exempt
Illinois Board of Higher Education - Exempt
Indiana Board for Proprietary Education - Authorized
Kansas Board of Regents - Exempt
Kentucky Council on Postsecondary Education - Exempt
Louisiana State Board of Regents - Exempt
Maine Department of Education - Exempt
Massachusetts Board of Higher Education - Exempt
Michigan Department of Licensing and Regulatory Affairs, Private Postsecondary Services - Exempt
Mississippi Commission on College Accreditation - Exempt
Missouri Department of Higher Education- Exempt
Montana Board of Regents, Office of Commissioner of Higher Education - Approved
Nebraska Coordinating Commission for Postsecondary Education - Exempt
Nevada State Commission on Postsecondary Education - Exempt
New Hampshire Department of Education, Higher Education Commission - Exempt
New Jersey Secretary of Higher Education - Exempt
New Mexico Higher Education Department - Exempt

New York Higher Education Department – Exempt *prior* to January 2017. **As of 1/9/2017, we are no longer exempt and will not be accepting any new or returning students from NY**

Board of Governors for the University of North Carolina – Exempt

North Dakota State Board of Higher Education - Exempt

Ohio Board of Regents - Exempt

Oklahoma State Regents for Higher Education - Exempt

Oregon Higher Education Coordinating Commission, Office of Degree Authorization - Exempt

Pennsylvania Department of Education - Exempt

Rhode Island Board of Governors for Higher Education - Exempt

South Carolina Commission on Higher Education - Exempt

South Dakota Secretary of State - Exempt

Tennessee Higher Education Commission - Exempt

Texas Higher Education Coordinating Board – Exempt

Utah Division of Consumer Protection - Exempt

Vermont Agency of Education - Exempt

Virginia State Council of Higher Education – Exempt

Washington Higher Education Coordinating Board - Exempt

West Virginia Higher Education Policy Commission – Exempt

Wyoming Department of Education - Authorized

Guam Council on Post-Secondary Institution Certification - Exempt

Puerto Rico Council on Higher Education - Exempt

Virgin Islands USVI Department of Education - Exempt

If you are a U.S. citizen, do not reside in California, and are thinking about enrolling in an ALU online program, we urge you to review the regulations regarding authorization of your specific state. *If you become an ALU student and subsequently move to a new state, to avoid any interruptions in your enrollment status, you are responsible for ensuring ALU's program is approved in the new state. **Rules and regulations vary by state and could change at any time.** All students must update ALU records regarding a change of address especially if moving to a different state.*

Students and members of the public may file an external complaint with the designated state regulatory agency below:

Alaska

Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505
907.465.6741
<http://acpe.alaska.gov/>

Arizona

Arizona State Board for Private Postsecondary
Education
1400 W. Washington, Room 260
Phoenix, AZ 85007
602.542.2399
<https://ppse.az.gov/complaint>

California

Bureau for Private Postsecondary Education
PO Box 980818
W. Sacramento, CA 95798-0818
888.370.7589 or 916.431.6959
<http://www.bppe.ca.gov>

Colorado

Department of Higher Education
1560 Broadway Rd., Suite 1600
Denver, CO 80203
<http://higher.ed.colorado.gov/Academics/Complaints/default.html>

Connecticut

Connecticut Department of Higher Education
61 Woodland St.
Hartford, CT 06105-2326
860.947.1800
Connecticut Department of Consumer
Protection
165 Capitol Ave., Room 110
Hartford, CT 06106
(800) 842-2649
http://www.ct.gov/dcp/lib/dcp/ConsumerStatement_CPFR-2.pdf

Delaware

Delaware Higher Education Department
John G. Townsend Building
Suite 2
Dover, DE 19901
Delaware Attorney General
Consumer Protection Wilmington

820 N. French St., 5th Floor
Wilmington, DE 19801

Florida

Commission for Independent Education
325 W. Gaines St., Suite 1414
Tallahassee, Florida 32399-0400
<http://www.fldoe.org/>

Hawaii

Hawaii Postsecondary Education Authorization
Program
PO Box 541
Honolulu, HI 96809
808.586.7327
<http://cca.hawaii.gov/hpeap/student-complaint-process/>

Idaho

Idaho State Board of Education
Attn: State Coordinator for Private Colleges and
Proprietary Schools
650 W. State St., P.O. Box 83720
Boise, ID 83720-0037
208.334.2632

Illinois

Illinois Board of Higher Education
431 E. Adams, 2nd Floor
Springfield, IL 62701-1404
217.557.7359
www.ibhe.org

Indiana

Board for Proprietary Education Indiana
Attn: Director of Regulatory Compliance
302 W. Washington St, Room E201
Indianapolis, IN 46204
<http://www.in.gov/che/2744.htm>

Kansas

Kansas Board of Regents
1000 SW Jackson St., Suite 520
Topeka, KS 66612-1368
<https://kansasregents.org/>

Louisiana

Louisiana Board of Regents
PO Box 3677

Baton Rouge, LA 70821

<http://www.regents.la.gov/>

Louisiana Attorney General Office, Consumer
Protection Section

P.O. Box 94005

Baton Rouge, LA 70804

800.351.4889 or 225.326.6465

<http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>

Maine

Maine State Board of Education (MSBE)

23 State House Station

Augusta, ME 04333-0023

Maine Attorney General

Consumer Protection Division

6 State House Station Augusta, ME 04333

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Massachusetts

Massachusetts Board of Higher Education

One Ashburton Place, Room 1401

Boston, MA 02108-1696

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Michigan

Michigan Department of Licensing and
Regulatory Affairs, Bureau of Commercial
Services, Licensing Division Proprietary School
Unit Staff

201 N. Washington Square Lansing, MI 48913

http://www.michigan.gov/lara/0,4601,7-154-61343_35395_35396---,00.html

Mississippi

Mississippi Commission on College
Accreditation

3825 Ridgewood Rd. Jackson, MS 39211

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Consumer Protection Division, Office of the
Attorney General

P.O. Box 22947

Jackson, MS 39225-2947

<http://www.ago.state.ms.us/wp-content/uploads/2013/08/Consumer-Complaint-Form.pdf>

Missouri

Missouri Department of Higher Education

205 Jefferson Street, P.O. Box 1469

Jefferson City, MO 65102-1469

info@dhe.mo.gov

<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana

Montana Board of Regents

Office of Commissioner of Higher Education

Montana University System

2500 Broadway Street

P.O. Box 203201

Helena, MT 59620-3201

Montana Office of Consumer Protection

2225 11th Avenue

P.O. Box 200151

Helena, MT 59620-0151

contactocp@mt.gov

<http://mus.edu/MUS-Statement-of-Complaint-Process.asp>

Nebraska

Coordinating Commission for Postsecondary Education

PO Box 95005

Lincoln, NE 68509-5005

Nebraska Attorney General, Consumer Protection Division

2115 State Capitol

Lincoln, NE 68509

(800) 727-6432

Nevada

Nevada Commission on Postsecondary Education

8778 So. Maryland Parkway, Suite 115

Las Vegas, NV 89123

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301

603.271.0257

New Jersey

New Jersey Higher Education

PO Box 542

Trenton, NJ 08625-0542

New Jersey Division of Consumer Affairs

124 Halsey St. Newark, NJ 07102

<http://www.njconsumeraffairs.gov/>

New Mexico

New Mexico Higher Education Department

2048 Galisteo St.

Santa Fe, NM 87505-2100

505.476.8400

<http://www.hed.state.nm.us/>

North Carolina

Postsecondary Education Complaints c/o

Assistant Director of Licensure and Workforce

University of North Carolina General

Administration

910 Raleigh Rd.

Chapel Hill, NC 27515-2688

919.962.4558

Ohio

Ohio Board of Regents

25 S. Front St.

Columbus, OH 43215-4183

Ohio Attorney State General, Consumer

Protection Section

30 E. Broad St., 14th Floor

Columbus, OH 43215-3400

[http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-](http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx)

[Complaint.aspx](http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx)

Oklahoma

Oklahoma State Regents of Higher Education

655 Research Pkwy, Suite 200

Oklahoma City, OK 73104-3603

<http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma Office of the Attorney General,

Consumer Protection Unit

Attn: Investigative Analyst

313 NE 21st Street, Oklahoma City, OK 73105

<https://www.ok.gov/oag/>

Oregon

Oregon Higher Education Coordinating

Commission, Office of Degree Authorization

775 Court Street NE

Salem, OR 97301

Oregon Attorney General

Financial Fraud/Consumer Protection Section

1162 Court St. NE, Salem, OR 97301-4096

http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf

Pennsylvania

Pennsylvania Department of Education
333 Market St.
Harrisburg, PA 17126-0333
http://www.education.state.pa.us/portal/server.page/community/highereducation/8711/complaint_procedure/1004474

Office of Attorney General, Bureau of Consumer Protection
14th Floor, Strawberry Square
Harrisburg, PA 17120
<http://www.attorneygeneral.gov>

Rhode Island

Rhode Island Board of Governors for Higher Education
Shepard Building, 80 Washington St.
Providence, RI 02903
Rhode Island Department of Attorney General,
Consumer Protection Unit
150 S. Main St., Providence, RI 02903
<http://www.ribghe.org/8a1031912.pdf>

South Carolina

South Carolina Commission on Higher Education
1122 Lady St., Suite 300
Columbia, SC 29201
803-737-3918
http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota

South Dakota Secretary of State
State Capitol, 500 E. Capitol Ave.
Pierre, SD 57501-5070
South Dakota Office of Attorney General
Division of Consumer Protection
1302 E. Hwy 14 Suite 3
Pierre, SD 57501-8053
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

Tennessee

Tennessee Higher Education Commission
404 James Robertson Pkwy, Suite 1900
Nashville, TN 37243
<http://www.tn.gov/>

Texas

Texas Higher Education Coordinating Board
1200 E. Anderson Lane Austin, TX 78752
<http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D>

Office of the Attorney General
Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548
<https://www.oag.state.tx.us/consumer/complaintform.pdf>

Utah

Utah Division of Consumer Protection
160 East 300 South, 2nd Floor
P.O. Box 146704
Salt Lake City, Utah 84114-6704
Fax: (801) 530-6001
<http://www.dcp.utah.gov/complaints/manual.html>

Vermont

Vermont Agency of Education
State Board of Education
120 State St.
Montpelier, VT 05620-2501
Vermont Attorney General's Office
109 State St.
Montpelier, VT 05609-1001

Virginia

Commonwealth of Virginia Council of Higher Education
James Monroe Building
101 N. Fourteenth St. Richmond, VA 23219
<http://www.schev.edu/students/studentcomplaint.asp>

Washington

Washington Student Achievement Council
917 Lakeridge Way, PO Box 43430
Olympia, WA 98504-3430
<http://wsac.wa.gov/protecting-education-consumers>

West Virginia

West Virginia Higher Education Policy
Commission
1018 Kanawha Boulevard East, Suite 700
Charleston, WV 25301
West Virginia Office of the Attorney General,
Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789
https://www.wvhpc.org/resources/Complaint_Process.pdf

Wyoming

Wyoming Department of Education
2300 Capitol Avenue, Hathaway Bldg, 2nd Floor
Cheyenne, WY 82002-0050
<https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>
Attorney General's Office
123 Capitol Avenue, 200 West 24th Street
Cheyenne, WY 82002

Puerto Rico

Puerto Rico Council on Higher Education
PO Box 19900
San Juan, Puerto Rico 00910-1900

U.S. Virgin Islands

Government of the U.S. Virgin Islands
Department of Education, Office of the
Commissioner
1834 Kongens Gade St., Thomas, VI 00802

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